

My dear Mr. Oveson:

I just wanted to touch base to let you know that Kathryn just showed me the Avista bills from '07 and '08. In '07, we paid \$109.62 for electricity and gas and in '08, for the same month; the bill was \$61.62. I imagine you are as pleasantly surprised as we are because you did not expect savings like that on *this* system in *this* house. Nice going!

-Tim Hunt